



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

August 12, 2013

Ms. Cheryl Robinson
[REDACTED]

CONFIDENTIAL
CCR# [REDACTED]

Dear Ms. Robinson:

Representative(s) from the Agency for Health Care Administration (AHCA) completed an unannounced visit at Ocala Regional Medical Center on July 18, 2013. While at the facility, our staff thoroughly reviewed your concerns. The representative(s) observed care, interviewed resident(s)/patient(s) and staff, as well as completed medical chart reviews.

The representative(s) found that rules and laws were violated at the time of our visit. The facility received a statement of deficiencies and will be required to correct the deficiencies.

Thank you for bringing your concerns to our attention. Inspection results will be available in approximately 45 days at http://apps.ahca.myflorida.com/dm_web. Your feedback is important to us and we invite you to complete a survey at <http://tinyurl.com/ahcasurvey>.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw

IHKU

